Introducing Sidekick for Frontline ERP & SIS (Formerly known as TEAMS)

New Look, Same Reliable Functionality!

For Questions, submit them on our Padlet below.

Introducing Sidekick for Frontline ERP & SIS (Formerly known as TEAMS)

1. What is Sidekick?
2. When will Sidekick be in Production?
3. How can you enable Sidekick?
4. What are the Main Navigational Components?
5. Is “Getting Started” on the Information Center?
6. Anything Else / What is Next?
7. Demo
8. Thank YOU!
New to ERP & SIS

• It is a new way to navigate within Frontline ERP & SIS, formerly TEAMS.
  • ERP (Enterprise Resource Planning) (formerly TEAMS Finance or TEAMS Business)
  • SIS (Student Information Systems) (formerly TEAMS Student)

What is Sidekick!

Standard for all Frontline Solutions

• It is the standard navigation for ALL solutions in Frontline Platform.
When will Sidekick be in Production?

• Sidekick is now in version 2.14. All districts’ Production environments are at this version already.
  • We plan to roll out first week of August
  • With version 3.0, Sidekick will be enabled for all districts automatically and it will be the only option for navigation.
What are the Main Navigational Components

- Top Bar
- Workbench
- Middle Bar
- Information Bar
- Side Bar
- The Sidekick
- Bottom Bar
Top Bar the Workbench

Additional Note: Are you using Quick Search with # on Student Pages? Please refer to Information Center for more information.

The product now contains three solution groups. Districts may have one or any combination.

Color of Top Bar is Purple by design and cannot be modified by the districts.

Information Center

About Box
What are the Main Navigational Components? – Cont’d

Middle Bar the Information Bar

Alternate Window Indicator

Environment Details

Fiscal Year Indicator
(Three parameters with two values separated by comma to control box and font colors)

Through Entry Point:
System Parameter Maintenance
What are the Main Navigational Components? – Cont’d

Side Bar – The Sidekick

Entry Points that are in the same menu as the page being displayed. Menus are created by the districts. It does not apply to dashboards.

Expand/Collapse
Auto Collapses if smaller than certain size

To your landing page

My Service Center
Formerly Employee Service Center
What are the Main Navigational Components? – Cont’d

Bottom Bar

Last Login: Date at Time by Employee ID

Page Unique Name
Aka JSP name, page name

Security Setup for the Page
(Hyperlink appears if the user has access to)

- May need to scroll down in order to see the bottom bar.
- Not currently available to submit support ticket within the application. Be on the look out for the announcement!

• System admin permission may be required
Is “Getting Started” on Information Center?

Yes. “Getting Started” can be found on rebranded Information Center. We highly recommend Getting Started becomes your new user orientation process.

Also being added is HRMS Section in the future.
Anything Else?

- **Rebranding** of TEAMS to ERP, SIS and/or HRMS
- **Dashboards:** My Entry Points formerly My TEAMS / Information Center is now purple

Dashboard:

- **Alternate window**
  - Can close from browser X
  - Does not have: Close Alternate Window, Timestamp nor Open Alternate Window

- **New Feature Slide when logged in**

Login Screen:

- **High Contrast vs Standard Mode on Sidebar**
  Formerly Under User’s Profile

Switch to High Contrast: Click **Switch to High Contrast** if you want to change the general look of the ERP/SIS/HRMS interface to a theme that has greater contrast for text and more pronounced boxes around elements on the screen.

You can click **Switch to Standard** to go back to the default look.
1. There are no changes to the rest of the functionality other than the navigational components as discussed in this presentation. Please see on the next slide sample communique shared with TUG focus groups periodically throughout the year, new feature slide, Information on Getting Started when designing your own internal messaging to the end users.

2. Re-Branding of three solution groups built based on TEAMS:
   • Frontline ERP, formerly TEAMS Finance: ERP stands for Enterprise Resource Planning
   • Frontline SIS, formerly TEAMS Student: SIS stands for Student Information System
   • Frontline HRMS and Recruiting, new product: HRMS stands for Human Resource Management System

3. You may start seeing HRMS in our documentations. Although this presentation is not about HRMS, we wanted to include a few sentences to clarify the matter. HRMS & Recruiting is a separate offering and the product being built based on Frontline ERP, Recruiting and Hiring, and Frontline Central.
   • The following functionality from ERP, formerly TEAMS, is included in HRMS: Position Inventory, Employee Management, Benefits Management, Chart of Accounts, Workflows, Security, Reports in the making of HRMS.
   • HRMS is a separate offering, it is not part of ERP and is not a replacement for ERP or SIS. No functionality is being deprecated in ERP or SIS. Districts may add HRMS as a separate product to their portfolio.
   • Please contact Craig Dudley, Sales Director, at cdudley@frontlineed.com if you are interested in finding out more on HRMS & Recruiting and mention this webinar.

4. Current URLs will not change. There is a separate project to move your systems to AWS which may impact your URLs. Please contact your implementation team if you are one of those districts. Again this is outside of Sidekick which will not change your URLs.

5. Environments colors will be honored on the information bar to better assist the users to differentiate production from non production environments. Environment details can be hidden on main window in your production environment if you chose to do so while is shown on non production environments to provide additional differentiation for your users.

6. Color of Top Bar is purple by design and cannot be modified by the districts.

7. External logins such as Employee Service Center or Student/Parent portals will see logo changes and limited top bar. Work in progress for Mobile app and online registration.

8. Information Center is accessible through Top Bar or through system dashboard “Information Center”.

What is Next? Under Construction!!

Please be on the look out for more communication about these enhancements. No ETA at this time. Not any particular order of importance or delivery date.

<table>
<thead>
<tr>
<th>What's Next?</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>In-App Support Ticket</td>
<td>• Ability to submit support tickets within the application, in addition to current methods of emails and phone calls, per security permissions setup by the district.</td>
</tr>
<tr>
<td>IDM (Identity Management)</td>
<td>• Single Sign On</td>
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<tr>
<td>Learning Center</td>
<td>• Integrated Learning Center with Support System, Interactive Training and more</td>
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<tr>
<td>Multiple Tabs</td>
<td>• More windows than just the Main and Alternate Window</td>
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<tr>
<td>Voluntary Accessibility Audit</td>
<td>• Voluntary, Frontline Education Initiated Accessibility Audit</td>
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<tr>
<td>Mobile Apps</td>
<td>• Frontline Mobile App to have ERP Time Punches</td>
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What does this mean for Teachers?